

What you said, we did!

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– Chair Carers Network



What did you said was important to you?



What we said, we did

What we said at the last event in 2021	What we have done
We want a voice and want to engage, we bring unique experience	<ul style="list-style-type: none"> • We have a number of carers and carers organisations who have joined our regular carers network which has added significant value • We have made the virtual carers event an annual event so we can be accountable for our work
We think co-production should be truly understood and embraced	<ul style="list-style-type: none"> • We now have regional Co-production “Over a Brew” virtual coffee sessions (new in September 2023) to influence the regional improvement programme – see here for further details: Over a Brew virtual coffee sessions – Association of Directors of Adult Social Services Eastern Region (adasseast.org.uk) • Further work to do on this as things take time to embed
We want better information and advice	<ul style="list-style-type: none"> • We have received a regional feedback report from Mobilise on how we can improve online information and advice which will feed into local improvement work - Resources – Association of Directors of Adult Social Services Eastern Region (adasseast.org.uk) • We have also undertaken local authority pilots with Mobilise to improve our online Information and Advice and results have been positive – see workshops planned
We want imaginative carers breaks	<ul style="list-style-type: none"> • We have explored carers breaks outside the region so we can learn e.g. Portsmouth and Oxfordshire but there is more work to do.
We think language matters and this should be taken seriously	<ul style="list-style-type: none"> • See next video which has helped with understanding

7. Video – language matters to carers

The screenshot shows a web browser window displaying a video player. The browser's address bar shows the URL <https://adasseast.org.uk/videos/1661-insensitive-language-can-undermine-people-who-care>. The website header for 'adass' (adult social services eastern region) is visible, with navigation links for Home, About Us, Networks, Events, Newsletter, Videos, Resources, and Login. A search bar is also present. The video player shows two women in a video call. The woman on the left has long dark hair and is smiling. The woman on the right has short grey hair, wears glasses, and a patterned top. The video title at the bottom of the player reads 'How 'bad language' undermines people who'. The Windows taskbar at the bottom shows the time as 09:12 on 20/06/2022 and the temperature as 14°C.

<https://adasseast.org.uk/videos/1661-insensitive-language-can-undermine-people-who-care>



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