# CASE STUDY



## Andrea Butler, Level 5 Leaders & Managers Apprenticeship, Cambridgeshire City Council

My name is Andrea and I am coming to the end of my course! I work for the Children and Young People's Participation Service-ChYpPS. We offer free play opportunities across the city for children and families. My main responsibility is organising our holiday programmes which is great fun to do and often involves community events on local parks.



#### Why did you choose an Apprenticeship?

I chose to do an apprenticeship as despite taking on a managerial role within the service, I have no formal Management qualifications. I was very interested in learning the theories and models behind a successful management style and learning tools to help with the work that needs to be done in such a role.

#### What are the main benefits of becoming an Apprentice?

I would say the main benefit for me is having the hands-on training, whilst being able to put my learnt skills or knowledge into practice. This has helped me gain more confidence at work and I feel better equipped to do my job.

### What skills have you learnt that you have found most valuable?

I have found learning about organisational culture and implementing change to be particularly useful in my role. During the last 2 years, there have been some significant changes in the way we have been able to work, and I feel that having this knowledge equipped me with the skills and techniques to handle it.

## What advice would you give someone who is unsure about starting an Apprenticeship?

I would say go for it! There are so many great reasons to do it ranging from earning while you're learning, receiving a nationally recognised qualification and increasing employability for future jobs!