

EAST OF ENGLAND LGA ACTION PLAN 2016/17

Themes	Outcomes	Actions	Org. Objective	Performance Target	Performance Monitoring
Cross Cutting	Local councils work together so they are better-placed to take strategic decisions, learn from each other, identify and test new and innovative ways of working.	Local councils continue to be members of the East of England LGA.	* *	All 52 councils in membership and invoices paid	Freq: Annual From CRM From Customer satisfaction survey
		Leaders and CEXs Meetings delivered with representatives from government and partner bodies when necessary.	* *	Proportion of council leaders and CEXs attending (65%)	Freq: Annual From attendance lists
	Local councils are self-aware and ensure that any councils or services facing difficulty are supported by the sector.	Part of the self-improvement offer is delivered by East of England LGA.	*	Number of councils receiving support	Freq: Annual From CRM
		Quarterly meetings of the Improvement and Efficiency Panel.	* *	Proportion of members attending (60%)	Freq: Annual From attendance lists
	Local councils shape the views of Ministers and partners and are recognised nationally for the work they do.	Host two Assembly meetings per year with relevant and high profile keynote speakers secured.	* *	Proportion of council leaders attending (60%)	Freq: Annual From attendance lists From CRM
		Case studies promoted nationally through relevant media.	* *	Number of case studies promoted	Freq: Bi-Annual
	Local councils understand, influence and make the most of partner bodies, such as the Local Government Association (LGA).	Chairman attends and provides feedback from LGA Executive meetings.	*	Proportion of meetings covered	Freq: Bi-Annual From records

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		Annual reception at LGA conference.	*	Proportion of council leaders and CEXs attending (65%)	Freq: Annual From attendance lists
		The political and executive leadership of the LGA meets with local councils in the East.	*	Senior LGA Representatives visiting region twice per annum	Freq: Annual
	Local councils are able to shape the local debate around devolution and localism.	Support councils and partners to explore options for local devolution and increased localism.	*	Number of councils engaged	Freq: Annual
	Local councils develop new and better ways of working to meet current and future challenges to service delivery.	Delivery partner in the regional KEEP+ project to identify and develop innovative approaches to key societal challenges.	*	Project targets are met	Freq: Quarterly
		Two events are held on innovation and new ways of working.	*	Evaluation forms rated good or above (80%)	Freq: Bi-Annual From CRM
		An investment fund of £300,000 is available to member councils and their partner organisations.	*	Minimum of 6 projects take up the Investment offer	Freq: Quarterly From CRM
		A project "pump priming" fund of £200,000 is available to support member councils and their partner organisations	*	Projects deliver innovation or new ways of working	Taken from the business case for the projects From CRM
		A Networked Councillor programme is supported to look at the role of technology to connect with constituents.	*	Project targets met	Freq: Quarterly

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Adult Social Care, Children's Services and Health	Local councils are supported in the high-cost areas of adult and children's services, to share good practice, prevent duplication and provide peer support.	Deliver a series of Regional Health Integration challenge events.	*	Evaluation forms rated good or above (80%)	Freq: Annual From CRM
		Host four meetings of the Adult Social Care and Health and Children's Services Lead Members network with links to senior officers groups.	* *	Proportion of Lead Members attending (60%) Network meetings have a lead senior officer	Freq: Annual From Attendance lists From CRM
		Links to the East of England adult and children's services improvement programmes.	*	Improvement leads attend meetings	Freq: Annual From CRM
		Quarterly meetings of East of England Integration network and associated activity supported.	* *	Proportion of councils attending (60%)	Freq: Annual From Attendance lists From CRM
		A Buurtzorg model of social care at home 'test and learn site' is delivered.	*	Project targets are met	Freq: Annual
Economic Development and Growth	Local councils and their partners in Local Enterprise Partnerships have access to helpful economic and population data.	Manage the East of England Forecasting Model to provide data on the scenarios that are most important to local councils, LEPs and other partner organisations. Disseminate findings through local and regional events.	* *	Forecasts are generated EEFM is promoted at a minimum of 2 regional events	Freq: Annual
		Local councils increase growth and develop more competitive local	Facilitate engagement within the wider south east about future co-operation/co-		Project targets are met Freq: Quarterly

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	economies through collaborative working and championing the central role of councils in economic growth.	ordination on strategic growth and infrastructure issues in the Wider South East and support associated activity.	* *		
	Local councils are supported to tackle environment and waste challenges.				
	Support local councils in meeting new and existing housing pressures.				
		Support affected councils mitigate the impact of the movement of homeless households out of London.	*	Project targets are met	Freq: Quarterly
Europe	Local councils and their partners understand and influence European policy.	Support the quarterly meetings of the European and International Forum in bringing Councils together with MEPs.	* *	Proportion of members attending (60%)	Freq: Annual From attendance lists From CRM
		Bi-Monthly policy snapshots sent to member councils	* *	Number complete	Freq: Annual
	The East of England benefits from an increasing level of European funding.	Bi-monthly funding monitors to highlight specific funding opportunities.	*	Number complete	Freq: Annual
		Holds Government to account in its administration of EU Structural Funds.	*		Freq: Annual

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		Deliver annual EU funding master class.	*	Evaluation forms rated good or above (80%)	Freq: Annual From CRM
Resources	Local councils are able to attract and retain a suitably skilled workforce.	Support to councils around workforce planning.	*	Number of councils engaged	Freq: Annual From CRM
	Additional, short-term capacity and expertise is available to local councils.	Promote and coordinate the Talent Bank.	*	Talent Bank targets are met	Freq: Monthly
	Local councils have constructive relationships with regional trade union bodies and influence national terms and conditions.	Support Regional Council as a means of unions and councils to take action on important issues.	* *	Interventions of Joint Secretaries	Freq: Bi-Annual
		Canvass local authority views and present them to the National Association of Regional Employers/LGA.	*	Proportion of council responses (90%)	Freq: Bi-Annual
	Expert and independent HR advice and support is provided to local councils when necessary.	A full-time HR Helpline and survey service for timely advice on employment issues and examples from other councils.	*	Responding to at least 200 enquiries.	Freq: Annual From CRM
		Expert employers' advice is delivered to councils, working on strategic HR and OD issues like shared services and TUPE, with complex projects delivered through Talent Bank.	*	Number of successfully completed projects	Freq: Annual From CRM
		Leadership development training programmes delivered to councils.	*	Number of successfully completed projects	Freq: Bi-Annual From CRM

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				80% evaluation forms rated good or above	
	Local councils are supported to share practice and represent the interests of local government as employers.	Four meetings of the Employers' Group (3) and Employers' Forum (1) to discuss issues, and quarterly meetings of the Heads of HR group.	* *	Proportion of members and officers attending (60%)	Freq: Annual From Attendance lists
	Local councils realise savings through Talent Bank's efficiency and service re-design programmes.	Partnerships are supported in delivering ambitious and collaborative asset management projects through Talent Bank.	* *	Programme targets are met Case Studies of projects are produced	Freq: Annual From CRM
		Deliver annual master class in asset management to share approaches	*	Evaluation forms rated good or above (80%)	Freq: Annual From CRM
		Projects are supported with commercialisation of services through the Talent Bank.	* *	Programme targets are met Case Studies of projects are produced	Freq: Annual From CRM
		Deliver annual master class in commercialisation to develop skills in this area with in the sector.	*	Evaluation forms rated good or above (80%)	Freq: Annual From CRM
		Local councils have an intelligent approach to procurement.	Major procurement projects are carried out in councils through Talent Bank.	* *	Programme targets are met Case Studies of projects are produced
	Bi-annual Procurement East Networks are held to share practice and prevent duplication.		* *	Proportion of officers attending (50%)	Freq: Annual From Attendance lists

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					From CRM
		Maintain a contracts database and extend to other public services.	*	Maintain a minimum 90% participation across all councils	Freq: Annual From CRM
		Deliver annual master class in procurement.	*	Evaluation forms rated good or above (80%)	Freq: Annual From CRM
	Local councils work together to meet the financial challenges facing the sector by learning from each other, new and innovative ways of working and using their collective power to influence nationally.	Regular meetings of the Finance and Resources Lead Members and Director of Finance Group.	* *	Proportion of members (65%) and officers attending (55%)	Freq: Annual From attendance lists From CRM

Organisational Objectives Key:

- * Delivering innovative solutions/collaborative working * Advocate for councils * Resource for specialist expertise and capacity